

AFFORDABLE CONNECTIVITY PROGRAM – ENROLLMENT GUIDE

KNOW BEFORE YOU “CONNECT”

What is the program?

The Affordable Connectivity Program (ACP) is a Federal Communications Commission (FCC) program that provides a broadband and/or one-time connected device benefit for qualifying households.

What is the benefit and how does it work?

- This new benefit provides a discount of up to \$30 per month per household toward broadband service.
- Eligible households can also receive a one-time device discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers.
- The program is limited to one monthly service discount and one device discount per household.
- The reimbursement goes directly to the service provider, so money will come to the consumer for this program.
- This is a two step process. First is the ACP application and approval. Second is obtaining service from an internet service provider to claim the benefit.
- Plans vary in price. Depending on the carrier, participants can apply the \$30 to a \$30 plan or use as a \$30 off discount for a more expensive plan. Ex: AT&T Access is \$30/month- with ACP subsidy

What documents and information do residents need to enroll?

The applicant should have the following items before beginning the enrollment process:

- official documentation that proves the applicant or a member of their household participates in a qualifying government assistance program.
- A legal form of identification
- An email address. If the applicant does not have an email address, help them set up a free one.

Who qualifies for ACP?

Applicants can qualify through 1) a government program or 2) through income. They only need one.

1. Qualifying through a government program - The resident is eligible for the ACP if they (or someone in their household) participates in one of these Federal programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- Medicaid
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension and Survivors Benefit
- Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools
- Received a Federal Pell Grant in the current award year

Note: If someone in the household received benefits from a program listed above, they are eligible for ACP regardless of income.

2. Qualifying through income - If the applicant does not participate in any of the federal benefit programs listed above, they can qualify for ACP if their income is 200% or less than the Federal Poverty Guidelines. The guideline is based on their household size and state. They must show proof.

Document Examples:

- Prior year's state, federal, or Tribal tax return
- Current income statement from your employer or a paycheck stub
- A Social Security statement of benefits
- Veterans Administration statement of benefits
- Unemployment or Worker's Compensation statement of benefits
- Divorce decree, child support award, or a similar official document showing your income
- A retirement/pension statement of benefits

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Household Size	48 Contiguous States, D.C., and Territories	Alaska	Hawaii
1	\$27,180	\$33,980	\$31,260
2	\$36,620	\$45,780	\$42,120
3	\$46,060	\$57,580	\$52,980
4	\$55,500	\$69,380	\$63,840
5	\$64,940	\$81,180	\$74,700
6	\$74,380	\$92,980	\$85,560
7	\$83,820	\$104,780	\$96,420
8	\$93,260	\$116,580	\$107,280
For each additional person, add:	\$9,440	\$11,800	\$10,860

Other Tips to Know:

- Households are required to use the benefit in order to remain enrolled in ACP, but this does not require a new application or monthly re-enrollment on the part of the applicant. If an internet service provider is requiring ACP participants to recertify monthly in order to keep the benefit, please help them to file an FCC consumer complaint at https://consumercomplaints.fcc.gov/hc/en-us/requests/new?ticket_form_id=38824
- www.consumercomplaints.fcc.gov
- Residents should notify their internet carrier within 30 days if moving
- Lifeline is a Federal Communications Commission program to help make communications services more affordable for qualifying consumers. If the resident currently receives a Lifeline benefit, they automatically qualify for the ACP and you can receive both benefits at the same time. For more on this the resident can speak with their internet company to learn how to start receiving ACP discounts.